

# Service Orders in the Palm of Your Hand!

- Record service quicker and easier!
- Produce professional receipts and estimates!
- Directly interface to QuickBooks®!
- Cost effective and affordable!



Service Trakker™ Direct is designed to enhance the service call, making you more efficient, providing your customers with more accurate information quicker, and making the environment more relaxing and productive for everyone.

QuickBooks® is the #1 accounting system in the US, and targets specifically the small and medium businesses that make up the majority of the companies and the driver of new business growth. But using QuickBooks® on a PC is cumbersome and slow, and it is certainly not as mobile as it needs to be!

SERVICE RECEIPT	
Big Service Company 111 Main Street Suite 100 Anywhere, TX 77001 713.555.1212 www.bigservice.com	
Service Tech: Lee Service Date: 08/18/03 Service Order#: LC171812 Terms: Check	
SERVICE FOR: Walker, Rich Rich Walker 3219 Lisa Lane Bayshore, CA 94326	
-----	
SERVICE ITEMS	
22 @ \$6.00	132.00
Item: Sprinkler Hds--Sprinkler heads	
22 @ \$2.75	60.50
Item: Sprkl pipes--Plastic sprinkler piping	
Items Total:	192.50
Sales Tax @ 7.75%:	14.91
-----	
Total:	207.41
Amount Paid:	207.41
Balance Due:	0.00
-----	
I have inspected this job, and the described work was completed in a satisfactory manner.	
	

But with the Service Trakker™ Direct tool, the associate can be as mobile as the job is. The system supports bar coding (dependent upon hand held unit) of products, so that scanning can be used to increase the speed at which products can be selected, while improving accuracy to near 100% perfection. Or products can be retrieved by Item ID or Description, which makes for easy manual retrieval.

Speed and capacity are a function of the hand held; in real-world tests an 8MB device stored 5,000 customers and 5,000 items in less than 3 MB! Retrieval of any one item takes less than 1 second, faster than the human using the machine can absorb. Specialized proprietary sync technology keeps connection times to a minimum, to avoid bottlenecks at the PC during peak business periods. The hand held can store hundreds of transactions before needing to upload to QuickBooks®.

Service receipts can be printed from QuickBooks® after sync to the PC, or can be printed directly from the hand held at the time of the transaction. Direct printouts can be on a slip printer (2" wide paper, thermal print) or to a full sheet 8.5 x 11 paper. Supported printers include several battery-powered units, which is ideal for field service.

Feature	Service Trakker™
Create Invoices	●
Create Estimates	●
Hold Estimates or Service Invoices open on device	●
Compute Tax if Applicable	●
Post Payment with Service Invoice	●
Read Barcodes of Item	Hand-held dependent
Maximum # of Customers	Hand-held dependent
Maximum # of Items	Hand-held dependent
Add to product or service description at entry	●
Record Credit Card Information (Card swipe is available with some printer models)	●
Direct Print to Slip Printer	PP50
Direct Print to IR Printer	Certain printer models
Support for Wireless Sync to PC	●
Hand held required	Any Palm OS® 2.5 – 4.1
QuickBooks® Version Required	Pro or Premier 2002

These are scanned copies of actual printouts from the system. The slip print receipts paper tape is 2.25" wide; the length adjusts as necessary. Printouts on full size paper requires an IR port on the printer, and is only available for certain printer models.

SERVICE RECEIPT

Big Service Company  
111 Main Street  
Suite 100  
Anywhere, TX 77001  
713.555.1212  
www.bigservice.com

Service Tech: Lee  
Service Date: 08/18/03  
Service Order #: LC171912  
Terms: Check

SERVICE FOR:  
Walker, Rich  
Rich Walker  
3219 Lisa Lane  
Bayshore, CA 94326

-----  
SERVICE ITEMS

22 @ \$6.00	132.00
Item: Sprinkler Hds--Sprinkler heads	
22 @ \$2.75	60.50
Item: Sprkl pipes--Plastic sprinkler piping	
-----	
Items Total:	192.50
Sales Tax @ 7.75%:	14.91
-----	
Total:	207.41
Amount Paid:	207.41
Balance Due:	0.00

I have inspected this job, and the described work was completed in a satisfactory manner.

Rich Walker

The information on these sample documents comes directly from the QuickBooks® sample file for a service business.

Configured on the device, to reflect the needs of the receipt.

Automatically assigned

From the QuickBooks® file. New Customers and Jobs can be added on the device.

User-defined, to meet your needs.

Customer signs on the PDA screen.

Sample Slip Print

Sample print on 8.5 x 11 paper

**ESTIMATE**

**Big Service Company**  
**111 Main Street**  
**Suite 100**  
**Anywhere, TX 77001**  
**713.555.1212**  
**www.bigservice.com**

**Service Tech: Lee**  
**Service Date: 08/18/03**  
**Estimate #: LC171817**

**FOR:**  
 Balak, Mike  
 Mike Balak  
 1800 Appleseed Ct  
 Bayshore, CA 94326

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**SERVICE ITEMS**

2500 @ \$0.27	675.00
Item: Irrigation Hose:3/4" Line--3/4" Vinyl Irrigation Line	
-----	
Total:	675.00
Sales Tax @ 7.75%:	52.31
-----	
Estimate Total:	727.31

Estimates are valid for 90 days after the date of estimate. After 90 days prices and terms are subject to change without notice.

**R E C E I P T**

**Big Service Company**  
**111 Main Street**  
**Suite 100**  
**Anywhere, TX 77001**  
**713.555.1212**  
**www.bigservice.com**

**Service Tech: Lee**  
**Service Date: 08/28/03**  
**Service Order#: LC194100**

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**SERVICE FOR:**  
 Cheknis, Benjamin  
 E. Benjamin Cheknis  
 431 Wyatt Ave  
 East Bayshore, CA 98727

qty	stock#	description	price	extension
55	Deck Lumber	Deck Lumber	25.00	1375.00
100	Installation	Installation of landscape design	35.00	3500.00
16	Trimming	Tree and shrub trimming	35.00	560.00
				-----
			Sub Total:	5435.00
			Sales Tax @ 7.75%:	106.56
				-----
			Total: \$	5541.56
			Amount Paid: \$	5541.56
			Paid by Visa	
			Credit Card #	XXXXXXXXXXXX8693

**ACCEPTANCE:**  
 I have inspected this job, and the described work was completed in a satisfactory manner.

Accepted By: \_\_\_\_\_

**Service Trakker™ Direct is a product of**  
**MobiTech Systems Inc.**

[www.mobitechsystems.com](http://www.mobitechsystems.com)

**512.250.1472**